

Quality Policy Statement

Willshee's Waste & Recycling is dedicated to consistently providing high quality services that satisfy our customers' needs and expectations. We focus on the requirements of our clients, establishing excellent levels of communication whilst maintaining efficient and effective operations of our business.

The implementation of a quality management system that complies with the ISO 9001:2015 requirements ensures that Willshee's Limited continually seeks improvement in the quality of our output. Regular internal audits and management reviews ensure that the quality management system stays relevant and effective for the benefit of the company and of our customers.

Senior management will ensure:

- The company establishes, monitors, and progresses quality objectives and targets through implementation of the quality management system.
- Introduce and expand innovative waste management solutions that will support our customers' requirements whilst maintaining a highly responsive and reliable service.
- Continue to develop and invest in recycling equipment and machinery to meet the growing demand of recycling materials and improve our environmental performance.
- To comply with legal requirements and guidelines that define the waste management and recycling industry.
- To regularly monitor and assess our performance and revise our quality management system as required, to ensure continuous improvement and to comply with the needs and demands of our customers, applicable legislation, and our accreditations.

This policy is communicated to all employees, suppliers and sub-contractors and is made available to the public.

All personnel understand their obligations under this policy statement and abide with the principals and contents of our Quality Management System.

The Managing Director has overall responsibility for this policy, and it will be reviewed annually.

Signed:

A handwritten signature in blue ink, appearing to read "Dean Willshee", written over a light blue horizontal line.

Dean Willshee

Managing Director

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